

# Public Notice

## Joint Commission Survey and Medical Inspector General Inspection of U.S. Naval Hospital Okinawa, Japan

The Joint Commission and the U. S. Navy Medical Inspector General (MEDINSGEN) will conduct a joint accreditation survey of U.S. Naval Hospital Okinawa, Japan on

**August 25 –29, 2014.**

The purpose of the survey and inspection will be to evaluate the organization's compliance with the Joint Commission and U. S. Navy standards.

The Joint Commission standards focus on facilities, quality of care, and patient safety within the organization. Anyone believing that he or she has pertinent and valid information about such matters may request a public information interview with the Joint Commission's field representatives. Information presented at the interview will be carefully evaluated for relevance to the accreditation process.

The public may contact the Joint Commission to report any concerns or register complaints about a Joint Commission-accredited health care organization by contacting:

**Joint Commission Office of Quality Monitoring**

**Phone: 1 (800) 994-6610**

**[http://www.jointcommission.org/report\\_a\\_complaint.aspx](http://www.jointcommission.org/report_a_complaint.aspx)**

Patients and staff members may contact a Joint Commission surveyor at the hospital *during the survey* and request a public information interview. The Joint Commission inspector can be contacted by calling U. S. Naval Hospital Quality Management at 646-7012.

Concerns may also be brought to the attention of the Medical Inspector General by contacting:

**MEDINSGEN Hotline: 1-800-637-6175 (DSN 312-295-9019)**

**Email: [NavyMEDIGHotline@med.navy.mil](mailto:NavyMEDIGHotline@med.navy.mil)**

The Medical Inspector General (MEDINSGEN) can be reached in person *during the inspection* in the U. S. Naval Hospital Computer Lab (4<sup>th</sup> Floor, Room 4E0632) or can be contacted by phone at 646-7671.

This notice is posted in accordance with Joint Commission and MEDINSGEN requirements and will remain in effect until the survey is completed.

**Date Posted: 25 July 2014**